

# MID User Guide

Motor Insurance Database User Guide



## 1 Error/Warning Codes & Area's To Investigate

For the most up to date Errors and Warning codes please check the help section on the MID Update website [www.midupdate.com](http://www.midupdate.com).

Error / Warning Code	Description	Area's To Investigate
E001	FIRST RECORD IN FILE NOT RECORD TYPE H OR B	Check that the first record in the file is a Header record and begins with the letter "H" for a Phase 1 file or "B" for a Phase 2 file.
E002	SUPPLIER TYPE NOT I OR D	The sixth character of the Header record should be an "I" to indicate an Insurer or "D" to indicate a Delegated Authority.
E003	SUPPLIER ID NOT KNOWN	This is a 3 digit number in the Header record that tells MID who the file is being sent by. This is often referred to as an "Insurer ID" or a "DA ID". This number should match your own unique Supplier ID.
E004	INVALID TEST INDICATOR	This should be set to "1" for a test transmission or "0" for a Live transmission.
E005	INVALID FILE SEQUENCE NUMBER	The sequence number in the Header and Trailer record should match, if they do not this error will be generated.
E006	FILE NUMBER OUT OF SEQUENCE	The file sequence number is a field in the header record and has to be incremented by 1 for each file, except if all records in a file were previously rejected. The file sequence number field is right justified with leading zeroes. If this number is not the next expected sequence number this error will be reported.
E007	INVALID FILE PRODUCTION DATE	The file production date is in header and has to be equal or greater than the last file production date reported, if this error has been reported this may not be the case.
E008	FILE PRODUCTION DATE IN THE FUTURE	This error will be produced if the File Production Date is greater than the current date.
E009	LAST RECORD IN FILE NOT RECORD TYPE T OR Z	Check that the last record in the file is a Trailer record and begins with the letter "T" for a Phase 1 file or "Z" for a Phase 2 file.
E010	NON NUMERIC RECORD COUNT	The record count is characters 8-16 of the Trailer record and is right justified with leading zeroes. This field reports the total number of records that the MID should be expecting in the file. If this error has been reported check that the field does contain letters or that the field is not incomplete. This will stop the file from processing and no records within the file will be accepted.
E012	INVALID FILE VERSION NUMBER	This refers to the File Version Number in the Header record. This is a mandatory field and must show 0001.
E013	SITE NUMBER NOT KNOWN	Some insurers/delegated authorities have different sites set up for submitting data and this number should match the corresponding number that the file is being submitted for. If you do not use multiple sites then this field will still have to be completed and will probably be "001" for an insurer and "801" for a delegated authority.
E014	INVALID RECORD TYPE	The first character of each record indicates the record type. The valid record types are as follows: H – Phase 1 Header Record B – Phase 2 Header Record T – Phase 1 Trailer Record Z – Phase 2 Trailer Record P – Phase 1 Policy Record F – Phase 2 Policy Record E – Phase 1 Short Form Record V – Phase 2 Vehicle Record
E015	UPDATE TYPE OF POLICY RECORD NOT N, A, D OR C	The update type is the second character of each record. The valid update types are as follows: N – New A – Amend D – Delete R – Renewal for Policy Record
E016	INSURER ID NOT KNOWN	This field identifies which underwriting insurer the update is relevant to. If the record is being sent by an insurer who is supplying any update for their own policy, this number should be their own ID. If a delegated authority that has authority to supply data on behalf of an insurer is making the update, this field should be populated with the relevant insurer ID.

E017	DELEGATED AUTHORITY ID NOT KNOWN	If an insurer is submitting the file this field should be left blank. If the file is being submitted by a delegated authority this field should be populated with the 3 digit delegated authority ID. This error may indicate that a DA is not authorised to supply for a particular insurer.
E018	DELEGATED AUTHORITY BRANCH ID NOT KNOWN	This refers to the Delegated Authority's branch ID in policy record being incorrect. This field is optional and should be left blank if not being used, however if the field is being used the data entered in this field should be checked against the DA's branch ID.
E019	INVALID POLICY NUMBER	This refers to the policy number field in the policy record. This error will be generated if the field is populated with either all blanks or all zeroes or a combination of both.
E020	INVALID VEHICLE REGISTRATION MARK FORMAT	The vehicle registration mark must be in a valid Great Britain, Northern Ireland, Channel Islands or Isle of Man registration format otherwise the record will be rejected. Valid vehicle registration formats can be found in Appendix C of the Functional Spec. Non-UK registration formats will not cause the record to reject provided that the field "Foreign Registration Format" is populated with an "F".
E021	INVALID PERMITTED DRIVER CODE	This field must be populated with either a Permitted Driver Code used by the insurer (previously submitted to Experian) or be a code on default permitted driver code list.
E022	PERMITTED DRIVER CODE NOT ON LIST 13	This 2 character code must either exist on the "Instep Server Standard Code List 13" (see appendix C of Functional Spec) or on the insurer's own code list that has previously been submitted to Experian.
E023	PARTY POLICY CONTROL COUNT OUT OF SEQUENCE	The Party Policy Control Count (PPCC) is a field that has to be incremented by 1 for each version of a policy. If this PPCC submitted is not the next expected this error would be reported. Where a record was rejected, the rejected PPCC must be re-used.
E024	INVALID CLASS OF USE CODE	This 3 character code must exist on the insurer's own code list that has previously been supplied to Experian.
E025	INVALID EFFECTIVE START DATE	This error indicates that the start date does not follow the format CCYYMMDD, for example 20041231.
E026	INVALID DATE OF EXPIRY	This error indicates that the expiry date does not follow the format CCYYMMDD, for example 20041231.
E027	INVALID CANCELLATION/LAPSE INDICATOR	If the policy is not being cancelled or lapsed this field should be left as a space. If the policy is being cancelled or lapsed one of the following values must be used. C – Cancellation L – Lapse
E028	POLICYHOLDER NAME NOT PRESENT	This field must be completed and be at least 2 characters in length.
E029	ADDRESS LINE 1 NOT PRESENT	This field must be completed, at least Address Line 1 must be present.
E030	DRIVING OTHER CARS NOT Y OR N	This field must be either "Y" for yes, "N" for no or space. If a company this must be set to space.
E031	NUMBER OF NAMED DRIVERS NOT IN RANGE 0-6	This field must be 0 to indicate no Named Drivers are present, or a number in the range 1-6.
E032	INVALID FOREIGN REGISTRATION INDICATOR	This field must be set to "F" to indicate a foreign vehicle registration format or "U" to indicate a UK vehicle registration format.
E033	NAMED DRIVER NAME NOT PRESENT	If indicated on the record that there are Named Drivers then this field will be expected to be completed the same number of times indicated in the number of named drivers field. This field must be at least 2 characters in length.
E034	INVALID COMPANY NAME INDICATOR	This field must be populated with either a "C" to indicate that the policyholder is a company/partnership, or "P" to indicate that the policyholder is a person.
E035	UPDATE TYPE IS A AND EXISTING RECORD NOT FOUND	This error is returned when an Amend record is submitted and no corresponding existing record is found on the MID. This may indicate that the original New record was not accepted.
E036	INVALID RECORD COUNT ON TRAILER RECORD	The record count is characters in the Trailer record and is right justified with leading zeroes. This field reports the total number of records that the MID should be expecting in the file. If this field does not match the total number of records in the file (including the Header and Trailer records) this error will be produced.
E037	INVALID FILE PRODUCTION TIME	This field must be in a valid time format HHMM (24-hour clock) or zeroes if not present.
E038	INPUT RECORD TOO LONG	The record submitted is longer in length than specified in the functional spec and cannot process, as it does not confirm with the acceptable format.

E039	VEHICLE INSTEP CODE NOT KNOWN	The Instep Server Standard Code identifies vehicle make and model. The full code must be supplied (8 characters in length) otherwise the field must be populated with zeroes. If the Vehicle Make and Model is also present in the record, the Instep Code will be used.
E040	VEHICLE COVER TYPE NOT KNOWN	Will only be used at present to indicate that a vehicle is laid up and has no RTA cover. If this field is being populated then it must be one of the following values: Accidental Damage, Fire & Theft - 05 Fire & Theft Only - 04 Fire Only - 03 Suspended – Accidental Damage, Fire & Theft - 18 Suspended – Fire & Theft - 20 Suspended – No Cover – 19
E041	NO. OF NAMED DRIVERS FIELD DOES NOT MATCH DRIVERS	The number of Named Drivers that has been indicated in the Number of Named Drivers field does not match the number of details actually submitted for named drivers.
E042	INVALID EXCLUDED DRIVER FLAG	This field must be populated with "E" to indicate that the Named Driver is excluded from driving under the policy otherwise this should be populated with a space.
E043	EFFECTIVE START AND EXPIRY DATE MUST BE THE SAME	This error is returned in respect of a long form delete, cancellation or lapse. For these records the effective and expiry dates must be the same.
E044	SITE INCORRECT FOR SOURCE OF DATA	This is a field used at the end of the header record in which a "password" is used as a method of confirming the send is authorised to send data to us. This "password" must match the agreed format that has been provided to Experian.
E045	ANOTHER RECORD IN THIS POLICY SET WAS REJECTED	This relates to multiple vehicle policy sets. This error will occur when there is error on one of the policy amendments, all amendments for that policy record will fail. This error will probably be accompanied by at least one other which has caused this error to be produced.
E047	POLICY DETAILS NOT THE SAME THROUGHOUT POLICY SET	Some details in the update are not consistent with other details in this policy set, such as PPCC or dates etc, and cannot be accepted.
E048	UPDATE TYPE IS N AND EXISTING RECORD FOUND	The update submitted on the policy record is "N" for new but an existing version of the record has been found on MID.
E049	BACKDATED ENDORSEMENTS ARE NOT PERMITTED	This error will occur when policy amendment is sent to load with an effective date prior to the last effective date of a record loaded for that policy.
E050	NO MATCHING RECORD FOUND FOR DELETE	The policy record submitted has attempted to Delete a record that has not been found on MID. This may indicate that the original record or an amendment was not accepted.
E051	INCORRECT ADDITIONAL DRIVER IND – LESS THAN 6 NAMED DRIVERS	This field must be populated with "Y" to indicate that there are named drivers details or else a space if there are no additional drivers.
E052	SHORT FORM CANCELLATION WITH FUTURE DATE	A short form cancellation cannot be future dated, this error indicates that the date submitted is in the future.
E056	ADDITIONAL DRIVER INDICATOR NOT = Y OR SPACE	The Additional Drivers Indicator is used to indicate that there are more than 6 named drivers insured to drive under the policy. This field must "Y" for Yes or a space. This field must not be populated with "Y" unless all 6 driver positions have already been filled.
E057	DUPLICATE VEHICLES IN POLICY SET	This is a Phase 1 error only and this error indicates that that same vehicle has been sent in more than once in the same policy set.
E058	MORE THAN ONE TRAILER RECORD FOUND	This error indicates that there were two or more trailer records found in the file submitted. If any other records begin "T" or "Z" this record will be recognised as a trailer record.
E059	MORE THAN ONE HEADER RECORD FOUND	This error indicates that there were two or more header records found in the file submitted. If any other records begin "H" or "B" this record will be recognised as a header record.
E060	TRAILER RECORD NOT FOUND	This error has been generated because MID could not find a trailer record in the file submitted. This maybe because the last record in the file is not a trailer record or that the trailer record has an incorrect record type.
E061	HEADER RECORD NOT FOUND	This error has been generated because MID could not find a header record in the file submitted. This maybe because the first record in the file is not a header record or that the header record has an incorrect record type.
E063	CANCELLATION/LAPSE FOR UNKNOWN VEHICLE	The record submitted has attempted to Cancel/Lapse a record that has not been found on MID. This may indicate that the original record or an amendment was not accepted.
E064	CANCELLATION/LAPSE FOR DIFFERENT NUMBER OF VEHICLES	This error maybe produced if trying to cancel a vehicle from a multiple vehicle policy set that has not been loaded to the policy previously.

E066	LONG FORM CANCEL/LAPSE CANNOT BE BACK DATED	A cancellation/lapse record has been submitted in long form format but has a date prior to that of the last amendment.
E067	EXPIRY DATE EARLIER THAN EFFECTIVE DATE	The expiry date of a record may not be prior to the effective date, this error indicates that this is the case.
E068	ATTEMPT TO CANCEL AN ALREADY CANCELLED POLICY	A record to cancel a policy has been submitted for a policy that has already been cancelled.
E069	FIRST RECORD IN FILE NOT RECORD TYPE B	This error indicates that the correct Header record could not be found in the Phase 2 file submitted. This maybe because the first record in the file is not a header record or that the header record has the record type "H".
E070	INVALID TRADE PLATE INDICATOR	This field must be populated with "T" if the VRM is a trade plate, or else "U". This indicator will identify the Vehicle Registration Mark as a Trade Plate. The VRM will be passed through Car Data Check for validation. Where the Trade Plate Indicator has been set to "T" and a CDC warning is found, or the registration is not found, a warning message will be generated to say that there is a possible problem with the VRM but will also state that the VRM has been submitted as a Trade Plate.
E071	INVALID MOTOR TRADE POLICY INDICATOR	This field identifies the policy as being a motor trade policy in which case the must be populated with "Y". If the policy is not a motor trade policy the field should be populated with a space.
E072	INVALID VEHICLE ON DATE	Must be a valid date in the format CCYYMMDD, for example 20041231. The Vehicle On date cannot be after the vehicle off date. Where the insurer is supplying the Vehicle On Date, this field can be backdated to any date in the past, provided that the insurer covered the policy during that time and can be future-dated anytime between the current date and the policy Expiry Date. Where the policyholder is supplying the Vehicle On Date, this field can be backdated up to 14 days from the current date and can be future-dated to any date between the current date and the policy Expiry Date.
E073	INVALID VEHICLE OFF DATE	Must be a valid date in the format CCYYMMDD, for example 20041231. The Vehicle Off date cannot be prior to the Vehicle On date. Where the insurer is supplying the Vehicle Off Date, this field can be backdated to any date in the past, provided that the insurer covered the policy during that time and can be future-dated anytime between the current date and the policy Expiry Date. Where the policyholder is supplying the Vehicle Off Date, this field can be backdated up to 14 days from the current date, and can be future-dated to any date between the current date and the policy Expiry Date.
E074	INVALID REPORT INDICATOR ON POLICY RECORD	This field indicates the frequency for which non-activity reports are to be produced for that policy. The period of non-activity will be measured from when the policy is first loaded to the database. That is, the date the policy was loaded and not the policy Effective Start Date. Must have one of the following values: X – Do not report this policy on any non-activity report for the insurer 0 – Default to standard report frequency, as detailed in Section 2.2 points 4, 5 and 6, of the Main Document 1 – Report this policy after 1 month of non-activity 3 – Report this policy after 3 months of non-activity 6 – Report this policy after 6 months of non-activity
E075	UPDATE TYPE OF VEHICLE RECORD NOT N, A, D or O	The update type for this record has not been recognised. The valid update types are as follows: N – New A – Amend D – D-Delete O – O-Delete
E076	UPDATE TYPE ON POLICY RECORD IS A AND EXISTING RECORD NOT FOUND	The record that you have submitted an amendment for could not be found on the MID. This may indicate that the original record was not accepted.
E077	UPDATE TYPE ON VEHICLE RECORD IS A AND EXISTING RECORD NOT FOUND	The record that you have submitted an amendment for could not be found on the MID. This may indicate that the original record was not accepted.
E078	UPDATE TYPE ON POLICY RECORD IS N AND EXISTING RECORD FOUND	The update submitted on the record is "N" for new but an existing overlapping version of the record has been found on MID.
E079	UPDATE TYPE ON VEHICLE RECORD IS N AND EXISTING RECORD FOUND	The update submitted on the record is "N" for new but an existing version of the record has been found on MID.

E080	NO MATCHING POLICY RECORD FOUND FOR DELETE	The record submitted has attempted to Delete a record that has not been found on MID. This may indicate that the original record or an amendment was not accepted.
E081	NO MATCHING VEHICLE RECORD FOUND FOR DELETE	The record submitted has attempted to Delete a record that has not been found on MID. This may indicate that the original record or an amendment was not accepted.
E082	INVALID RENEWAL INDICATOR ON POLICY RECORD	This field indicates the insurer's renewal option for this policy. The field must be populated with one of the following options: 2A – Insurer submits policies and vehicles in anticipation of them renewing 2B – Insurer submits policies in anticipation of renewal, and Experian renews the vehicles 3A – Insurer submits policies and vehicles when renewal has been confirmed 3B – Insurer submits policies when renewal has been confirmed, and Experian renews the vehicles
E083	INVALID POLICY ACCESS ON POLICY RECORD	This policy would have been set up with an access code, this error may have been produced as this access code is not correctly set up against the users user access in the security section of MIDUPDATE.COM. This is a numeric field so this error will also be generated if the Policy Access code submitted differs from this format.
E084	FILE CONTAINS PHASE I AND PHASE II RECORD FORMATS	Phase 1 and Phase 2 records may not be submitted in the same file they must be submitted separately. The error indicates that a Phase 1 record is present in a Phase 2 file and vice versa.
E085	FILE CONTAINS UNKNOWN RECORD TYPE	The first character of each record indicates the record type. The valid record types are as follows: H – Phase 1 Header Record B – Phase 2 Header Record T – Phase 1 Trailer Record Z – Phase 2 Trailer Record P – Phase 1 Policy Record F – Phase 2 Policy Record E – Phase 1 Short Form Record V – Phase 2 Vehicle Record
E086	LAST RECORD IN FILE NOT RECORD TYPE Z	This error indicates that the correct Trailer record could not be found in the Phase 2 file submitted. This maybe because the last record in the file is not a Trailer record or that the trailer record does not have the record type "Z".
E087	INVALID POLICY RECORD TYPE	Policy records need to begin with the following value for either Phase 1 or Phase 2: P – Phase 1 Policy Record F – Phase 2 Policy Record It may because the record does not start with the relevant value that this error has been produced.
E088	NO POLICY RECORD FOUND FOR VEHICLE	This error states that the policy that the vehicle record was submitted for could not be found on MID. This may indicate that the corresponding policy record has not been submitted or accepted, or that the wrong policy number was used, or that the DA ID was omitted by a policyholder.
E089	VEHICLE ON/OFF DATES NOT WITHIN POLICY EFFECTIVE/EXPIRY DATES	The On/Off dates of vehicles must be within the policy's effective/expiry dates. This error indicates that On/Off dates submitted fall outside of the policy effective/expiry dates.
E090	POLICY NOT FOUND FOR CANCELLATION/LAPSE	The record submitted has attempted to Cancel/Lapse a record that has not been found on MID. This may indicate that the original record or an amendment was not accepted.
E091	USER DOES NOT HAVE ACCESS TO THIS POLICY	This error will be reported if a user is trying to update a policy that they do not have access to. If the user should have access to this policy check their user access in the security part of the MIDUpdate website. Their user access should include either their policy number(s) or a relevant access code.
E093	UPDATE TYPE OF POLICY RECORD NOT N, A, D OR R	The update type is the second character of each record. The valid update types are as follows: N – New A – Amend D – Delete R – Renewal for Policy Record
E094	INVALID CONTACT DETAILS CODE	This 4 digit code is used to give contact details at policy level should they differ from the default contact details. This code must match one that has been previously submitted to Experian by the insurer.

E095	POLICYHOLDER CANNOT DELETE OR AMEND THIS VEHICLE AS IT HAS DRIVER DATA	This vehicle is on MID with Driver or Class Of Use details at vehicle level. Policyholders do not have the authority to amend records that have Class of Use, Permitted Driver, Number of Named Drivers etc at vehicle level.
E096	INVALID EFFECTIVE DATE FOR RENEWAL	When a policy is renewed the effective date of the renewal must be equal to, or after the expiry of the previous record. This date must also be in the format CCYYMMDD, for example 20041231
E097	RENEWAL POLICY RECORD REJECTED FOR THIS VEHICLE	This error will be produced for each subsequent vehicle in that file if the corresponding policy renewal record has been rejected due to an error.
E098	DA BRANCH ID PRESENT BUT NO DA ID	Data has been supplied in the DA Branch field so MID will require a DA ID also to be supplied but this data is missing.
E099	VEHICLE OFF DATE IS PRIOR TO ON DATE	The Vehicle Off date cannot be before the vehicle On date.
E100	POLICYHOLDER CANNOT SET FOREIGN REGISTRATION INDICATOR	This error indicates that a policyholder has submitted records with the Foreign Registration Indicator set to "F".
E101	COMPARE & AMEND FILE IS EMPTY	A Compare & Amend file has been submitted but the file itself contained no data.
E102	UPDATE TYPE ON POLICY RECORD = "R" AND EXISTING RECORD NOT FOUND	A renewal record has been submitted but the existing record cannot be found on MID.
E103	USER ID NOT AUTHORISED	This error indicates that the user supplying the update does not have authority do so for this policy. This may be caused if the user has not been given access in the security section of MIDUpdate.
E104	THIS POLICY CANNOT BE UPDATED BY A COMPARE AND AMEND BATCH	This error maybe produced under certain circumstances where the policy has manually had to have the Compare & Amend flag removed after a compare & amend file had been submitted in error. The MID would now be expecting a standard update for this policy.
E105	THIS POLICY CAN ONLY BE UPDATED BY A COMPARE AND AMEND BATCH	This policy has previously been updated by a Compare & Amend file(s). Due to the nature of Compare & Amend this policy would now be marked as a Compare & Amend policy and this is now the expected method of updating
E106	POLICYHOLDER MAY NOT SUPPLY BACKDATED DATA	The policyholder has attempted to supply data that is more than 14 days previous to the day of submission, policyholders do not have the authority to do this.
E107	REINSTATEMENT FOR A POLICY THAT IS NOT CANCELLED	The policy that this reinstatement record has been submitted for has not been cancelled. This may indicate that the original cancellation record was not accepted.
E108	REINSTATEMENT DATE EARLIER THAN CANCELLATION DATE	When a policy is being reinstated the reinstatement date cannot be prior to the date that the policy was cancelled, this error indicates that this is the case.
E109	OFF DATE EARLIER THAN ON DATE – COMPARE AND AMEND POLICY	The Vehicle Off date cannot be prior to the Vehicle On date. This error is likely to be generated if a future-dated record is sent and then removed from a file.
E110	RENEWAL WITH TYPE 2A OR 3A BUT NO VEHICLE RECORDS FOLLOWING	The renewal option indicated in the policy record is 2A or 3A, with these options the vehicles records must be submitted along with the policy renewal record. This error indicates that while the policy record has been received it has not been followed by the corresponding vehicles records.
E111	THE PREVIOUS VERSION OF THE POLICY IS CANCELLED AND IS NOT RE-INSTATED	This error will be produced if an amendment is submitted for a policy that has been cancelled but not yet reinstated.
E112	NO MATCHING VEHICLE RECORD FOUND FOR O-DELETE	The record submitted has attempted to Delete a record that has not been found on MID. This may indicate that the original record or an amendment was not accepted, or that the dates of the record are not equal to the dates on the record to be deleted.
E113	POLICYHOLDER MAY NOT SUPPLY BACK-DATED DATA AMENDMENT	This error indicates that the policyholder has submitted data that takes affect more than 14 days previous to the day it was submitted, a policyholder is not allowed to do this.
E114	COMPARE AND AMEND BATCH REJECTED BECAUSE OF INVALID DATES	This error refers to the dates submitted in the vehicle records not being valid in relation to those in the Compare & Amend policy. Check that the dates submitted fall inside those of the policy itself and that they follow the correct format of CCYYMMDD, for example 20041231.
E115	FUTURE DATED RENEWAL ALREADY EXISTS FOR THIS POLICY	This error will be produced if a renewal record has been submitted for a policy that already has a renewal pending.
E116	GAP IN COVER NOT PERMITTED WITH POLICY RENEWAL OR AMEND	When a policy is renewed or amended the effective date of the renewal/amendment must allow for the cover period to be continuous.

E117	C&A FILE CONTAINS ONE OR MORE ERRORS, THE ENTIRE FILE IS REJECTED	As a Compare & Amend file will always compare itself to the previous file submitted files must be able to process error free for accurate results. This error indicates that an error has been found on a C&A submission file, therefore the entire file has been rejected and will not be used for comparison against the previous C&A submission file.
E118	UNAUTHORISED INSURER ID FOR SUPPLIER	This error will be produced if a policy is submitted for an insurer that the supplier is not authorised to supply on behalf of.
E119	NO POLICY IN FORCE ON THE CANCELLATION DATE	
E123	ESTIMATED FLEET SIZE MUST BE SPACES OR NUMERIC	
E124	FILE REJECTED. NOT SUBMITTED BY NOMINATED USER. RESUBMIT USING CORRECT ID	This error indicates that the user updating a Compare and Amend policy is not the nominated user to do so. This is to prevent different users from updating the same Compare and Amend policy resulting in duplicate records against the same policy in MID. If you wish to change the nominated user, please ask your Insurer to contact the respective MIB account manager.
W001	VEHICLE REGISTRATION MARK NOT FOUND	The Vehicle Registration submitted could not be found on our Car Data Check database. In rare cases this may be due to an error on the DVLA register but is more likely to suggest an error in the VRM.
W003	VEHICLE MAKE AND MODEL AND INSTEP CODE PRESENT	This warning is notification that both the vehicle make and model and instep code are present. In cases such as these the instep code will be used.
W004	INVALID EFFECTIVE START TIME	This warning will have been produced if the field is not completed in a 24-hour clock format or is not totally numeric.
W005	INVALID TIME OF EXPIRY	This warning will have been produced if the field is not completed in a 24-hour clock format or is not totally numeric.
W006	INVALID POLICYHOLDER DATE OF BIRTH	This date must be in the format CCYYMMDD, for example 20041231. If the date is not known, or the policyholder has been identified as a company by setting the Company indicator to C, this should be set to all zeroes.
W007	INVALID POLICYHOLDER AGE	This warning maybe produced if the field has been completed with anything other than numeric characters.
W008	NAMED DRIVER DATE OF BIRTH INVALID	This date must be in the format CCYYMMDD, for example 20041231. If the date is not known this should be set to all zeroes.
W009	NAMED DRIVER AGE INVALID	This warning maybe produced if the field has been completed with anything other than numeric characters.
W010	VEHICLE REGISTRATION MARK SHOWN AS EXPORTED	This warning is currently suppressed and should not be received.
W011	UPDATE TYPE IS D AND EXISTING RECORD NOT FOUND	This warning will be produced if a delete record is submitted for a policy that does not exist.
W012	UPDATE TYPE IS D AND EXISTING VEHICLE NOT FOUND	This warning will be produced if a delete record is submitted for a vehicle that does not exist.
W013	POLICY RECORD REJECTED AND PPCC NOT ACTIONED	The policy record in question was rejected and due to this the Party Policy Control Count indicated on the record submitted has not taken effect.
W014	INVALID VEHICLE TYPE	This warning has been produced because the vehicle record has been submitted with an invalid vehicle type. The valid vehicle types are as follows: Trade Plate Private Car Motorcycle Coach/Minibus Commercial veh/Van Agricultural Plant Motor Home Other
W015	VEHICLE NOT FOUND/SCRAPPED/EXPORTED BUT TRADE PLATE INDICATOR SET	Where the Trade Plate Indicator has been set to "T" this warning message will be generated to say that the VRM has generated a CDC warning but state that the VRM was submitted as a Trade Plate.
W016	INVALID VEHICLE RECORD INDICATOR	This warning may indicate that the vehicle record indicator in the policy record has a value other than "Y" for Yes or a space.
W017	VEHICLE RECORD INDICATOR = Y, BUT NO VEHICLE RECORDS FOLLOWING	The vehicle record indicator on the policy record has set to "Y" to indicate that there will be corresponding vehicle records following this policy record but none were found.



W018	RENEWAL TYPE 2A OR 3A BUT NO VEHICLE RECORDS FOLLOWING	The renewal option indicated in the policy record is 2A or 3A, with these options the vehicles records must be submitted along with the policy renewal record. This warning indicates that while the policy record has been received it has not been followed by the corresponding vehicles records.
W019	A CANCELLATION HAS ALREADY BEEN RECEIVED FOR THIS POLICY	This has been produced has a cancellation record has been received for a policy that has already had a cancellation actioned.
W020	THERE IS A LATER DATED VERSION OF THIS POLICY	This Phase 2 only warning is issued if the user sends in an Amendment to a current policy but the MID has previously received a Future Dated version which is waiting to be actioned. This is warning the user that the MID will apply this Amend to the current version of the policy but when the Future dated policy becomes effective, the policy details will revert back to those on the Future dated Policy record.
W021	VEHICLE REGISTRATION MARK NOT FOUND, DELAYED CHECK FOR NEW VEHICLE	This warning has been generated from a previous submission and has delayed because the VRM format has identified the vehicle being new. Delayed Car Data Check results will take at least six weeks to be reported back. This alone will not cause the record to reject but it suggests a problem with the vehicle or VRM which should always be checked with the DVLA.
W022	VEHICLE REGISTRATION MARK SHOWN AS SCRAPPED	This information has been retrieved from the Experian Car Data Check database. This alone will not cause the record to reject but it suggests a problem with the vehicle or VRM which should always be checked with the DVLA.
W023	POLICYHOLDER HAS SUPPLIED A FIELD THAT ONLY THE INSURER CAN POPULATE	The Policyholder has submitted a file with fields completed that only the insurer is authorised to do so. These fields include Class of Use, Permitted Driver, Number of Named Drivers etc at vehicle level.
W024	VEHICLE REGISTRATION MARK SHOWN AS SCRAPPED, DELAYED CHECK FOR NEW VEHICLE	This information has been retrieved from the Experian Car Data Check database. This warning has been generated from a previous submission and has been delayed, delayed Car Data Check results may take up to six weeks to be reported back, as the vehicle registration has been identified as new. This alone will not cause the record to reject and is meant very much as a warning, which if causes suspicion/concern should always be confirmed with the DVLA.
W025	VEHICLE REGISTRATION MARK SHOWN AS EXPORTED, DELAYED CHECK FOR NEW VEHICLE	This warning is suppressed.
W027	THIS POLICY HAS NOW BEEN MARKED AS A COMPARE AND AMEND POLICY	This warning is notification that the policy in question has had a Compare & Amend submitted to update the details for the first time. Due to the nature of Compare & Amend this policy would now be marked as a Compare & Amend policy and this is now the expected method of updating.
W028	VEHICLE REG SHOWN AS SCRAPPED, DELAYED CHECK NEW VEHICLE FROM POLICYHOLDER	This information has been retrieved from the Experian Car Data Check database. This warning has been generated from a previous submission by a policyholder and has been delayed because the VRM format has identified the vehicle being new. Delayed Car Data Check results will take at least six weeks to be reported back. This alone will not cause the record to reject but it suggests a problem with the vehicle or VRM which should be taken up with the policyholder.
W029	VEHICLE REG SHOWN AS EXPORTED, DELAYED CHECK NEW VEHICLE FROM POLICYHOLDER	This warning is suppressed and will not be received.
W030	VEHICLE REG NOT FOUND, DELAYED CHECK NEW VEHICLE FROM POLICYHOLDER	This information has been retrieved from the Experian Car Data Check database. This warning has been generated from a previous submission by a policyholder and has been delayed because the VRM format has identified the vehicle being new. Delayed Car Data Check results will take at least six weeks to be reported back. This alone will not cause the record to reject but it suggests a problem with the vehicle or VRM which should be taken up with the policyholder.
W031	EMPTY FILE RECEIVED	This warning has been produced as the file received contained no data.
W032	A RECORD LIES WHOLLY BEYOND AMEND PERIOD	This warning is to advise the user that they have truncated an existing record, but there is another existing record (cover period) that has been unaffected by the truncation.
W033	ON AND OFF DATES FOR O DELETE RECORD CAN NO LONGER BE FOUND	In circumstances where a truncating Amend and an O-Delete are submitted in the same file in that order, and the O-Delete fails to find an existing record that matches its On- and Off-dates because the truncating Amend changed the Off-date of the existing record, the O-Delete will not be applied.

W034	MOTOR TRADE IND = M OR F BUT FLEET SIZE ESTIMATE IS MORE THAN ZERO	
W040	THE LAST 3 ALPHAS SHOULD NOT INCLUDE I OR Q	Registrations since Sep 2001 should not include I or Q in any of the last three characters. Please check that the correct VRM was submitted. If the VRM is incorrect, then the vehicle should be completely deleted (it is easier to do this interactively using MIDUpdate), and the correct details submitted. Compare & Amend users will need to ask their insurer to do this.
W041	THE FIRST ALPHA MUST NOT BE O OR U	For registration numbers where the Prefix denotes year of registration, the first Alpha must not be O or U. Please check that the correct VRM was submitted. If the VRM is incorrect, then the vehicle should be completely deleted (it is easier to do this interactively using MIDUpdate), and the correct details submitted. Compare & Amend users will need to ask their insurer to do this.
W042	THE FIRST NUMERIC MUST NOT BE ZERO	For all types of registration number, the first Numeric must not be zero. Please check that the correct VRM was submitted. If the VRM is incorrect, then the vehicle should be completely deleted (it is easier to do this interactively using MIDUpdate), and the correct details submitted. Compare & Amend users will need to ask their insurer to do this.
W043	THE LAST 3 ALPHAS SHOULD NOT INCLUDE I, Q OR Z	For registration numbers where the Prefix denotes year of registration, the last 3 Alphas should not include I, Q or Z. Please check that the correct VRM was submitted. If the VRM is incorrect, then the vehicle should be completely deleted (it is easier to do this interactively using MIDUpdate), and the correct details submitted. Compare & Amend users will need to ask their insurer to do this.
W044	THE FIRST 3 ALPHAS SHOULD NOT INCLUDE I, Q OR Z	For registration numbers where the Suffix denotes year of registration, the first three Alphas must not include I, Q or Z. Please check that the correct VRM was submitted. If the VRM is incorrect, then the vehicle should be completely deleted (it is easier to do this interactively using MIDUpdate), and the correct details submitted. Compare & Amend users will need to ask their insurer to do this.
W045	THE LAST ALPHA MUST NOT BE Q	For registration numbers where the Suffix denotes year of registration, the last Alpha should not be Q. Please check that the correct VRM was submitted. If the VRM is incorrect, then the vehicle should be completely deleted (it is easier to do this interactively using MIDUpdate), and the correct details submitted. Compare & Amend users will need to ask their insurer to do this.
W046	THE LETTER Q SHOULD NOT BE INCLUDED ANYWHERE WITHIN THE FORMAT	For Dateless/ Ageless Registrations, the letter Q should not be included anywhere within the format. Please check that the correct VRM was submitted. If the VRM is incorrect, then the vehicle should be completely deleted (it is easier to do this interactively using MIDUpdate), and the correct details submitted. Compare & Amend users will need to ask their insurer to do this.